

HOW TO REACH US

Always call 911 for a medical emergency.

If you have a question or want to make an appointment, please call us Mon-Fri between 8:00 and 5:00 pm at 317.308.2800 (toll-free: 800.801.0262; Anderson patients: 765.298.4545).

After regular office hours, you can call the Physician Exchange answering service that will locate our neurologist on call: 317.631.3466 (Anderson patients call 911 for a medical emergency)

QUESTIONS ABOUT YOUR BILL

You can pay your bill securely via the home page of our JWMNeuro.com website. If you have questions about your bill, please contact our billing office at 317.849.8350. This number is for billing inquiries only.



JWM PATIENT PORTAL

The JWM Neurology Patient Portal can be accessed at JWMNeuro.com and enables patients to communicate with our offices in a secure manner. Information such as physician summary notes from patient visits are available. Patients are also able to securely ask questions and view some test results that have been posted. Please contact us to access our portal or request this at your appointment. We will send you an electronic invitation for registration.

PRESCRIPTION REFILLS AND TEST RESULTS

If you need a prescription refill, please call your provider's Medical Assistant. Your MA's number should be given to you at your first appointment. You may be prompted to leave a voicemail. Be prepared to give us your pharmacy name, address and phone number. Please allow two business days for us to call in your refill.

Prescriptions cannot be refilled over the weekend. By law, some prescriptions cannot be called in and must be electronically submitted by the physician or Advanced Practice Provider. Some prescriptions will require you to see your JWM Neurologist before refilling. We are able to refill only medications prescribed by JWM physicians.

Typically, test results are best obtained from your treating neurologist at your next visit. One of our Medical Assistants may also call you with test results. Some test results are available on your JWM Portal via our website (JWMNeuro.com). If you have questions, feel free to give us a call.



Comprehensive Neurological Expertise
Compassionate Patient Care

317.308.2800

TOLL-FREE: 800.801.0262 ANDERSON: 765.298.4545

jwmneuro.com

HIGH-QUALITY NEUROLOGIC CARE

JWM Neurology was founded in 1975 and is the oldest and largest independent private practice neurology group in Indiana. Our mission is to provide patients with the highest quality comprehensive neurologic care and treatment in a compassionate, respectful environment.

The physicians at JWM Neurology are on the leading-edge of neurologic treatments, specialty care innovations and diagnostic technology. We have built a culture where exemplary service is the top priority. Our physicians are also medical educators and provide ongoing training and continuing education to hundreds of primary care physicians, nurse practitioners, physician assistants and medical students throughout Indiana and the Midwest.

OUR AREAS OF EXPERTISE

We care for patients with a wide range of neurologic conditions. We also perform EMG, EEG and balance testing.

- Stroke
- Epilepsy and other seizures
- Alzheimer's disease/other dementias
- Headaches
- Parkinson's disease and tremors
- Multiple Sclerosis
- Sleep disorders
- Brain and spinal cord injuries
- Brain tumors
- Peripheral nerve disorders
- Muscle disorders
- Dizziness
- Neck, back and arm pain

SCHEDULE AN APPOINTMENT

To schedule an appointment at JWM Neurology, call us at 317.308.2800 (toll-free: 800.801.0262; Anderson patients: 765.298.4545).

If you are not able to keep your scheduled time, please notify us 24 hours in advance. A late fee will be charged for all appointments canceled within 24 hours and no-shows for scheduled appointments.

PREPARING FOR YOUR APPOINTMENT

You may be contacted by one of our staff members to capture information before your appointment.

All patients (new and existing) should bring the following items to every visit:

- Written list of current prescription and non-prescription medications (including dosage and frequency)
- Pharmacy name, address and phone
- Health insurance card
- Current government I.D. (i.e., driver's license, passport, State I.D., etc.)

Bring a list of observations regarding your condition, including any symptoms you are having. Write this information in a notebook, and keep track of your symptoms and progress. If you can, bring a family member or friend to your appointment to take notes.



HEALTH INSURANCE

- JWM Neurology accepts and is considered “in network” with most major insurance plans.
- While you are not required to stay “in network”, your out-of-pocket charges may vary if you go outside your network.
- Some plans will require that you obtain a referral from your primary care physician to see our physicians, while others will not.
- Check with your insurance carrier regarding these items before calling for an appointment.
- Your insurance co-pay will be collected when you arrive for your JWM appointment.

WHAT IS A NEUROLOGIST?

A neurologist is a physician specially trained to diagnose and treat conditions affecting the nervous system, brain and spinal cord. The neurologists at JWM Neurology see children and adults with all types of neurologic conditions as well as sleep apnea and other sleep disorders. **Our team of board certified physicians includes adult and child neurologists and neurology sub-specialists.**

Patients come to see our physicians when they exhibit symptoms of a neurologic condition and are typically referred by their primary care physician.

JWM RESEARCH DEPARTMENT

JWM has a long-standing research department that conducts clinical research studies for a vast array of neurologic and sleep disorders diagnoses. These trials provide our patients with access to additional options outside of current FDA-approved medications. Ask your JWM Neurologist if you or your loved one qualifies for a research trial.